

# Parents Resolving ISSUES

1. Talk to your child about the **CONCERN/ISSUE.**

2. Talk to your child's **TEACHER.**

3. Still no resolution?  
**Talk to the DP.**

4. Still no resolution?  
**Talk to the PRINCIPAL.**



## REMEMBER

There are always **2 sides to a story...**

Going straight from STEP 1. to STEP 5. is not satisfactory because often a simple chat with the teacher can resolve issues. Making an appointment formalises the concern and gives you and the teacher uninterrupted time to deal with the concern.

Ringling up the classroom teachers during teaching time is not acceptable.

The office staff have been directed to take a message at such times. Going straight to the classroom at teaching time is also unacceptable. Please report to the office first..

We really appreciate your co-operation in this matter...

Thank you.

**Pearl Murti**  
PRINCIPAL

**MAKE AN APPOINTMENT**

